

Overview

For your driving safety, please read this manual and the user guide carefully, and also watch the video on driving guidance before using INMOTION SCV V5 Series Versions (hereinafter referred to as INMOTION SCV V5) to understand how to correctly drive the INMOTION SCV V5.

Please read carefully and understand all the safety warnings and precautions listed in this manual that will be helpful for you to better control the INMOTION SCV V5.

This manual applies to the INMOTION SCV V5 produced by INMOTION Technologies Co., Ltd.

If you have any questions or cannot find the information you need from this manual, please contact the dealer authorized by INMOTION IBERIA or the after-sales service center of INMOTION IBERIA in time.

The PDF document for *User Manual*, video document of *Safety Video*, INMOTION APP, and other help files can be downloaded from the official website of INMOTION IBERIA www.imscv.com.

1. Product Introduction

INMOTION SCV V5 is a fashion, interesting, and practical travel and commuting device and entertainment utility. In line with the dynamic balance principle, **INMOTION SCV V5** can detect changes of its body pose with the built-in gyroscope and acceleration sensor, and accurately drive a motor by the servo control system to adjust accordingly for balance. Users can move forward, speed up, slow down, brake the scooter, and perform other driving operations by tilting their bodies forth or back, and also can keep the lateral balance by controlling their bodies.

1.1. Product Serial Number

The serial number, a 16-character sequence normally accompanied by one-dimensional barcode or below two-dimensional barcode, is the unique identifier of the product. It is used for quality tracing, after-sales service, insurance claim, lost confirmation, and other occasions. Please make sure to record and keep the serial number.

You can obtain the product serial number from: outer package of the product, product warranty card, and scooter body.

1.2. Product Parameters

INMOTION SCV V5 Series Versions	V5	V5D (Domestic)	V5F (Overseas)	
Color	White, black	White, black	White, black	
Net Weight	10.9KG	11.9KG	11.9KG	
Mileage ①	15~20KM	35~40KM	35~40KM	
Max. Speed ②	20KM/H	25KM/H ③	25KM/H	
Climbing Angle	18°	18°	18°	
Payload	120KG	120KG	120KG	
Charging Time	About 1.5H	About 3.5H	About 3.5H	
Inner Tire Dimension	14 inch × 2.125	14 inch × 2.125	14 inch × 2.125	
Outer Tire Dimension	14 inch × 1.95	14 inch × 1.95	14 inch × 1.95	
Factory Default Tire Pressure	2.8BAR	2.8BAR	2.8BAR	
Waterproof Level	IP55	IP55	IP55	
Operating Temperature	-10 ~ 40°C	-10 ~ 40°C	-10 ~ 40°C	
Motor Power	450W	550W	550W	
Battery	2.2AH 160WH	4.4AH 320WH	4.4AH 320WH	
Charger Input Voltage	AC 220V	AC 220V	AC110~ 220V	④ The Mileage is measured on a horizontal road, with the temperature being 25°C and load being 70kg. Driving habits, environmental temperature, road surface conditions, etc., can affect the actual mileage. Different model versions and battery capacity also lead to different driving mileages. ⑤ This speed was

Charger Output Voltage	84V*1.5A	84V*1.5A	84V*1.5A	measured with 70KG payload.
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1.3. Push Rod and Assist Mode

INMOTION SCV V5 provides optional push rod that needs to be purchased from INMOTION and installed by users themselves. The assist mode enables the system to provide proper driving force at a lower power to help users push **INMOTION SCV V5** easily when users don't want to ride or when the condition is not suitable for riding (for instance, insufficient electric quantity, steep slope, wet and slippery ground, sand, bumpy road, crowded environment, etc.), which has greatly improved the portability.

1.4. Handle Button to Avoid Tire Rotation

Due to the unique algorithm of **INMOTION SCV V5**, if the body angle varies after the scooter body lifts off the ground under normal startup state; it will lead to motor spinning acceleration until the scooter shuts down. If being placed on the ground during motor acceleration, the scooter will be likely to fly off due to the friction between wheels and ground, and there will a risk of running into others in some cases, such as elevators, stairs, getting on or off the bus, or crowded places.

The anti-spinning key below the body handle is designed for the **INMOTION SCV V5** according to its characteristics. When the user holds the handle to lift up the scooter, the key will be automatically triggered, and the scooter will enter the sleep state. In the meantime, the motor will no longer rotate to avoid spinning accordingly. Remove your hand from the handle key to let the scooter fall to the ground again. The scooter will return to normal condition for continual use.

The “Handle Button to Avoid Tire Rotation” function is opened by default when **INMOTION SCV V5** leaves the factory. You need to shut down this function on the mobile APP if installing the learning rope for operation on the handle. Users need to know the above functions and agree to accept the relevant legal liability statements when using this function.

1.5. Over speed Protection

INMOTION SCV V5 restricts the maximum driving speed to avoid the dangers caused by driving too fast. When the scooter driving speed comes close to the maximum speed set by the system, the pedal will slightly tilt up for 3~5° accompanied by alarm sound. Users must slow down at this time. Do not accelerate forcibly (there is a risk of car crash if performing forced acceleration, the personal injuries and all losses caused by failure to operate according to the specification shall be borne by the users themselves). The pedal will return to normal angle once returning to normal speed.

When the electric quantity is less than 2 scales, the maximum speed limit will reduce gradually. When the electric quantity comes up to or is lower than the minimum driving voltage (0 scale), the scooter body will automatically tilt up the pedal to give the user the hint to stop driving, otherwise it will cause damage to the scooter.

1.6. Slant Protection

When the left and right tilt angle of the scooter body is more than 45° during driving, the system will induce the abnormality of the scooter body, and will automatically exit the self-balancing mode, so as to prevent the personal injuries caused by high-speed rotating tires after the tilting of the scooter body. In the meantime, the scooter will play the prompt tone of “Be careful”. It is only necessary to right the scooter body at this time to automatically enter the self-balancing mode.

1.7. INMOTION APP

INMOTION APP is mobile software designed for INMOTION users by INMOTION Technologies Co., Ltd. to realize scooter control, make friends, release articles, attend INMOTION activities and purchase accessories. The English name of INMOTION APP is “INMOTION”. INMOTION APP can be downloaded from our official website or corresponding APP stores (IOS system: Apple App Store; Android system: Google Play).The following functions can be realized through INMOTION APP: startup/shutdown, turn on/off the light, speed display, mileage display, electric quantity display, scooter body parameter setting, voice customization, fault detection, after-sales service, firmware upgrade, etc. For more detailed functions of INMOTION APP, download the product manual of the latest

INMOTION APP from the official website.

2. How to Use INMOTION SCV V5 Series Versions

2.1 Safe Driving Precautions

INMOTION SCV V5 is a kind of intelligent travel and commuting device and entertainment utility. If you fail to operate the scooter according to the provisions specified in this manual, there might be a driving risk. No matter when and where, it is likely to cause injuries even death and/or property loss to you due to decline, out of control, crash, etc., including driving the INMOTION SCV V5 without complying with the requirements described in this manual. You must carefully read and follow this manual completely, watch relevant safety videos, and strictly follow the precautions below to reduce risks and to avoid injuries and losses:

- Users need to charge INMOTION SCV V5 at least once every month at room temperature. The battery damages caused by no regular maintenance are excluded from the warranty coverage of our company.
- Please wear a helmet and a protective gear during driving, and ensure that the pull rod has been folded in place.
- Do not drive the INMOTION SCV V5 to go up and down the slopes of more than 18°. Do not conduct rapid acceleration, rapid deceleration, and sudden turns either.
- Pay attention to the road obstructions.
- Do not drive the scooter on the grass, gravel roads, wet and slippery roads, and under other inappropriate road conditions.
- The fording depth must not be more than 70mm.
- Do not drive the scooter to climb up and down the stairs.
- Do not drive the scooter in the motor vehicle lanes.
- Do not soak the scooter in water.
- The driving speed must not exceed the maximum speed limits of this model.
- Do not perform rapid acceleration after tilting up the pedal (tilting the scooter body back).

- Do not sit on the pull rod or the scooter.
- Do not lift up the scooter in startup state.
- The beginners who are younger than 18 years old or older than 45 years old need someone to help them learn how to drive the scooter.
- Please ensure that the electric quantity is sufficient, and the tire pressure is normal before driving the scooter.
- Please drive at a low speed instead of performing rapid acceleration, rapid deceleration, high-speed driving, and challenging stunts before being familiar with driving.

2.2 Preparations before Driving

INMOTION SCV V5 is a high-tech travel and commuting device. Driving without learning about operating specifications may cause unpredictable injuries and/or property losses. The instructions given below are made for users, and contain details about how to correctly drive INMOTION SCV V5. Matters needing attention during driving are also listed. Please read them carefully and drive INMOTION SCV V5 in accordance with the instructions.

- Make sure that all parts of INMOTION SCV V5 are free from damage and installed in place before driving.
- Continuously charge the batteries of INMOTION SCV V5 for more than 1.5h before driving.
- You can practice driving in an open indoor or outdoor area that is flat and wide, and covers at least 4m * 4m.
- Make sure that you know the surrounding driving environment well so that the scooter is free from the disturbance of cars, pedestrians, pets, bikes and other obstacles.
- You need a skilled assistant who is familiar with the operation of INMOTION SCV V5 as well as all the precautions and driving methods described in this manual by your side.
- Do not perform trial drive on slippery and wet fields.
- Please wear comfortable sportswear and flats, and do warm-ups to maintain body flexibility as far as possible.
- Put on safety helmet and protective gear to avoid injuries.

2.3 Operating Steps for Beginners

- Hold the scooter body, and make sure that it is vertical to the ground after startup.
- Open the pedals on both sides. Step one foot on one side of the pedal. The sole shall be stepped on the center of the pedal.
- The upper body shall be naturally upright, and the eyes shall look straight ahead. Tilt the center of body weight to the other side of the pedal. Try to get the other foot off the ground to look for the balance point.
- Gradually begin to slowly slide forward by single-foot support, until the scooter can keep sliding for a long time when one foot steps on the pedal.
- After keeping the center of gravity balanced when sliding with one foot, you can step both feet on the pedals. Relax the lower legs on both sides to ensure the balanced driving.
- Your body will go through temporary imbalance during practice, which is very easy to cause the slant of the scooter body. It is necessary to lean on the railings or walls during single practice to help you keep your body in balance. You can also get to know the feeling on the INMOTION SCV V5 accompanied and supported by your friend, and learn how to drive the scooter step by step.
- After being gradually familiar with how to steadily drive straight ahead, you can try to change the direction according to the personal mastery over the scooter driving by adjusting the center of body weight or controlling your feet to twist around.

3. Maintenance and Service

3.1. Storage

Unreasonable storage will shorten the life of built-in lithium batteries or cause other hidden dangers. Please store the INMOTION SCV V5 in a dry room at suitable temperature and humidity. If you do not use it for a long time, please fully charge its battery at room

temperature and at least once every month later.

3.2. Air Inflation and Inner and Outer Tire Replacement

If the tire pressure is insufficient, please conduct air inflation in time. The factory tire pressure of INMOTION SCV V5 is 2.8Bar by default. If the tire of INMOTION SCV V5 needs to be replaced due to tire burst, etc., please contact the dealer authorized by INMOTION IBERIA or the after-sales service department of INMOTION IBERIA for maintenance.

3.3. Pedal Tightness Adjustment

Riders will feel uncomfortable if the pedals of INMOTION SCV V5 become loose, and will even fall under severe condition. If the pedals become loose, please respectively use a M10 Allen driver and a M6 Allen driver to tighten the screws on the axis and on the side edge of the axis. Please develop a habit of checking all parts of the INMOTION SCV V5 before using.

3.4. Precautions for Cleaning and Use

- Before cleaning the scooter, the body shall be shut down. Charging wire shall be pulled up, and the charging port shall be closed. During rinsing, make sure that water does not flow into the battery-charging port.
- Use a soft cloth dipped with soapy water or clean water to scrub the outer cover of the INMOTION SCV V5. Do not use high-pressure water jet to flush the INMOTION SCV V5.
- The waterproof and dustproof level of the INMOTION SCV V5 is IP55, which means splash-proof and dustproof. Therefore, it is not allowed to dip the INMOTION SCV V5 in water, which may cause permanent damage to the scooter.
- Please do not drive the INMOTION SCV V5 to pass through the deep-water zone (more than 70mm in depth). Please do not drive in the rainstorm, so as not to fall down or cause damages to the scooter because of being soaked in the water.
- Please do not place the INMOTION SCV V5 near the fire source or the places with extremely high temperature, so as to avoid battery damages even explosion caused by hidden fire-fighting dangers.

4. Legal Statement

INMOTION SCV V5 can be considered as a kind of intelligent and portable travel and commuting device, however, it cannot replace the current existing means of transportation. When you use INMOTION SCV V5 as a means of transportation for short-distance travel, there might exist conditions causing injuries such as decline, crash, etc. and other risks. You shall have the responsibility and obligation to carefully read and learn the *User Manual for INMOTION SCV V5* and *User Guide*, shall be familiar with how to drive the INMOTION SCV V5, and shall be fully aware of the warnings and precautions as well as the provisions specified in the following legal statement, so as to reduce (but cannot totally eliminate) potential risks and to ensure the personal and property safety of you and other people.

4.1. Use Statement

For your safe application and good experience, we especially ask you to use the product in strict accordance with the following requirements:

1. Please make sure to carefully read and completely understand the *User Manual for INMOTION SCV V5* and *User Guide* before using.
2. Please do not allow the ones who fail to carefully read and completely understand the *User Manual for INMOTION SCV V5* and *User Guide* to use your INMOTION SCV V5.
3. Please comply with the requirement specified in the *User Manual for INMOTION SCV V5* with regard to the driving age of 12-60 years old. Do not allow the ones who are beyond this age scope to drive the scooter.
4. The pregnant women and the personnel who are inappropriate in the physical and mental state must not drive the scooter.
5. When you are in a bad physical or mental state, such as sick, taking drugs, drinking, etc., please do not drive the scooter.
6. INMOTION SCV V5 is a kind of driving vehicle designed for one person only. Two or more people must not drive one scooter at the same time. Do not drive the scooter with loads or while holding a baby in your arms.

7. Please make sure that you are fully qualified in the physical and mental conditions for freely getting on/off and control the INMOTION SCV V5 without any assistance before driving.
8. Please do not modify or repair the INMOTION SCV V5 without permission or by the personnel who have not been authorized by our company. If there is anything wrong with the product, please contact the after-sales staff of INMOTION, which is your most secure option.
9. Please make sure that the INMOTION SCV V5 is not loose, damaged broken, or under other abnormal situations before driving.
10. Before charging, please make sure that the socket is dry, fault-free, and without any foreign matters. During charging, make sure to insert in the correct socket (100V-240V/50HZ-60HZ), and avoid coming contact with children and pets. Furthermore, keep the scooter away from the combustibles.
11. The batteries of INMOTION SCV V5 must be placed in the environment at -20°C-45°C. Please do not place the scooter in the environment where the temperature is above 45°C. When the temperature is below -20°C, the batteries will enter the self-locking state, which are unable to be charged or used. Please place the INMOTION SCV V5 in a warmer environment for charging and using.
12. If there is any leakage (including damage, giving off a peculiar smell/smoke, or overheating) in the batteries, please stop using immediately, and avoid contacting with other objects.
13. Do not try to open or disassemble the batteries on your own. Do not conduct abnormal operations or application to the batteries either.
14. Due to different battery status and environment, the standby time of the fully charged INMOTION SCV V5 (the electric quantity display screen has 5 scales) and the not fully charged INMOTION SCV V5 (the electric quantity display screen has 1 scale) is respectively 180 days and 30 days at most. Please pay attention to the standby time to avoid causing irreversible damage to the batteries because of failing to charge them in time.
15. Please do not wear high-heeled or other unsuitable shoes, and the clothes that are too loose-fitting and unsuitable when driving the INMOTION SCV V5. Furthermore, you must wear professional protective gear during driving.
16. It is highly recommended to wear protective glasses when driving the INMOTION SCV V5, so as to prevent the eye injuries caused by dirt, dust or insects in the air and the possible adverse effects on driving.
17. Do not drive INMOTION SCV V5 in rainy days and on other wet roads. When driving on the wet and slippery roads, the tire resistance reduces, the braking distance becomes longer, and the scooter is easy to slip, which might cause accidents, for instance,

the INMOTION SCV V5 is out of control.

18. Please use a dry soft cloth to clean the scooter body. Do not use strong water flow or high-pressure hose to clean the scooter body. Do not soak the INMOTION SCV V5 in the water, so as to avoid uncontrollable faults, abnormalities, accidents, and other risks.
19. Do not drive the INMOTION SCV V5 in the bad weather and the adverse environment with low visibility and poor light. Do not drive the scooter when you are extremely tired.
20. Since the drivers, motorists, and pedestrians are very hard to notice each other in time at night and in the environment with poor light, we strongly recommended not to drive at night and in the environment with poor light, so as to avoid severe risks that might arise.
21. Please pay attention to the variation of road surfaces and surroundings when driving the INMOTION SCV V5. Drive carefully to avoid hurting yourself or others.
22. Please do not drive the scooter under unsuitable road conditions and in the inappropriate environment, such as on the stairs, in the elevators, or when passing through the revolving doors.
23. Please make sure to pay attention to the distance among scooter body, body and obstacles when driving the INMOTION SCV V5.
24. Please make sure not to take the risk of driving through the steep slopes, bumpy roads, or other terrains that you have never met before during driving.
25. Please do not make a turn at a rapid speed. Please do not slam the brakes on when driving the scooter on the slippery road. The above-mentioned behaviors are easy to cause slipping and other uncontrollable situations.
26. Please do not drive on the bicycle lanes. Please do not drive on the motor vehicle lanes and other unsuitable places. Please strictly obey the traffic rules and other laws and regulations. When the scooter comes close to or passes through the crossroads, motor vehicle lanes, corners, and doors, please pay attention to slow down and avoid. In the meanwhile, the driver needs to have defensive awareness and pay attention to the dangers that might cause by the traffic and pedestrians.
27. When driving the scooter, please make sure to pay attention to and to take precautions against the vehicles from all directions, pedestrians, pot holes, sewer separators, railway tracks, expansion joints, road surfaces, road construction, debris, and other obstacles as well as other dangerous situations that might affect the personal and property safety of you and others at any time.
28. Do not make and receive phone calls or do any activities or actions that might distract you when driving the INMOTION SCV V5, so as to pay attention to monitor the external environment at any time.
29. Please drive forward along the driving directions of the bicycle lanes allowed and specified by the local governments and laws or

the road edges. Do not drive in a direction not allowed by traffic regulations.

30. Please do not cut in the ways of vehicles and pedestrians when going out by driving the INMOTION SCV V5.
31. Please do not put your hands on another means of transportation for dragging when driving the INMOTION SCV V5. Do not perform any improper behaviors, such as making stunts, doing any other extreme sports, etc.
32. Please do not drive the INMOTION SCV V5 alone when you need to drive to some remote area. It is necessary to prevent potential risks even when you drive the scooter along with others.
33. INMOTION SCV V5 is personal short-distance travel and commuting device. Do not use it for freight or other improper purposes.
34. The data and parameters of INMOTION SCV V5 vary along with different product models, which are subject to change by INMOTION IBERIA without prior notice.

4.2. Personal Information Statement

1. Your personal information shall include the personal information that you voluntarily enter to bind the INMOTION SCV V5 when using the INMOTION APP (hereinafter referred to as APP) to connect with the INMOTION SCV V5 for registered certification, and the personal information that you voluntarily provide during the product application, including but not limited to your name, gender, age, address, contact way, occupation, and the time and place for using our service, etc.
2. In the process of using the APP, your personal information provided during the owner certification, product serial number activation, questionnaire and after-sales follow-ups and return visits, solicitation of the opinions or suggestions with regard to products or services, and activity participation is convenient for us to provide better products and services for you, and improve your user experience.
3. You shall have the right not to provide your personal information. However, if you refuse to provide some of your personal information, it might result in the fact that we are unable to provide better products and services for you, and even might deter you from using our products and services.
4. Any personal information provided by you shall be deemed as the fact that you have entirely agreed with the idea that your personal information can be used by INMOTION IBERIA itself or its affiliated companies after the disclosure. The application of INMOTION IBERIA and affiliated companies shall include but not limited to the application of the internal staff, consultants, agents, suppliers, and partners of INMOTION IBERIA and its affiliated companies.

5. You agree that we might provide your personal information to the interested third party when in line with any of the following conditions:
 - 1) After your special authorization;
 - 2) Conforming to the relevant laws and regulations or the mandatory requirements put forward by the government agencies (including the judiciary authorities);
 - 3) Perform the Terms of Service available (including investigating possible violations);
 - 4) Deal with frauds, safety or technical issues;
 - 5) Protect the rights, properties or security of users or the public from being damaged within the scope of legal requirements or the allowable range;
 - 6) The needs under special and/or emergency circumstances.
6. The electronic data of your personal information can be used for application, transmission and storage, and the above-mentioned behaviors might exist.
7. You completely agree with the idea that INMOTION IBERIA and its affiliated companies might push the information with regard to the products and services as well as the relevant activity information from time to time for your better application and experience.
8. We will take reasonable and safe measures to protect the safety of your personal information, and to prevent your personal information from being disclosed and used without authorization. Furthermore, we will also drive other interested parties accepting and using your personal information described in this legal statement to fulfill the same obligations. You agree with the idea that INMOTION IBERIA decides the time to save and to keep your personal information according to the time required by intended use or any agreements, laws and regulations.
9. You agree to exempt INMOTION IBERIA and/or its affiliated companies and other receivers and/or users from any claims, responsibilities and losses caused or might be caused by disclosing and using your personal information according to this legal statement, unless the above-mentioned claims, responsibilities and losses are caused by the direct intentional behaviors or gross negligence of the receivers and/or users.

4.3. Intellectual Property Statement

Unless otherwise stipulated in laws and regulations, or otherwise agreed in agreements, all rights of the intellectual properties (including but not limited to the copyright, trademark right, patent right, application right, enforcement right, permissions, and other powers) with regard to the products and their accessories, APP and website are reserved by INMOTION. No illegal use or any other punishments shall be conducted without the prior written consent of INMOTION IBERIA.

For all the claims, responsibilities and losses caused or might be caused by consumers and any third party violating this law statement, INMOTION IBERIA shall assume no responsibility for the claims and any other obligations.

This legal statement constitutes the integral legal part of the INMOTION IBERIA products (please make sure to transfer this legal statement during product resale). You can choose to accept all the terms and conditions of this legal statement for using the INMOTION IBERIA products. If you use the INMOTION IBERIA products, it shall be deemed as the fact that you have agreed to accept all the terms and conditions of this legal statement, and to undertake any possible risks and responsibilities.

If you do not agree to accept all the terms and conditions of this legal statement after purchasing our products, please return the goods, and make sure that the products and packaging are intact without affecting the secondary sales during the sales return.

Thank you sincerely for selecting and trusting the INMOTION IBERIA. If you have any doubts, we are ready to serve you at any time!

Contact Us

INMOTION IBERIA.

Tel: 937627617

E-mail: rma@inmotioniberia.com



Scan QR code to download the App



Scan QR code to follow WeChat

7. Contact and legal information

- **7.1. Response to the problems**

- Please contact us if you or someone around you has any trouble or suggestion during the INMOTION electric scooter use. We will thoughtfully listen your opinion and we will serve you with enthusiasm.

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- **7.2. Contact us**

- INMOTION IBERIA
- Tel: 937627617
- email: rma@inmotioniberia.com

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- **7.3. Local laws fulfillment**

- INMOTION electric scooter works as a portable intelligent transporting tool, but it's not a substitute of nowadays modern transport tools in any case. Is completely restricted to drive the INMOTION electric scooter in public highways. In some countries, INMOTION electric scooters are also forbidden on public roads. Ask to the local authorities the specific reasons and condition of your place. You can contact with us or with the authorized dealers of INMOTIONIBERIA.

Product Maintenance

Dear clients:

We are grateful to be your product brand.

To warrant that we offer the best quality service of this company, INMOTION IBERIA realizes the following service engagements for its products. After the purchase of this product, please give us the correct, updated and real personal information. Then complete the maintenance card and ask for a valid agency bill in order to have guaranteed the right maintenance.

Warranty policy

INMOTION IBERIA warrants that during the warranty period, INMOTION IBERIA or a company authorized by, will be able to correct the material, design and manufacture faults for free both repairing or changing the product when needed. According to the right warranty policy and according to the Spanish legislation, the warranty of INMOTION IBERIA products lasts 2 years from the purchase date, except the battery period that will last 6 months and the wheel(s), which will be guaranteed just the first month after the purchase date.

The warranty period will start when the original purchase moment by the user. INMOTION IBERIA warrants that all the products fulfill with the promoted specifications provided that the product hasn't been manipulated, transported, stored and used according to the instructions of its respective manual instructions provided by INMOTION IBERIA. Therefore, INMOTION IBERIA assumes its responsibility only for disconformities and defects proved that are caused by actions or imprudence made before the first deliverer to the first carrier.

In no case the warranty period will be amplified, actualized or affected in another way due to the post reshipping, reparation or substitution of the authorized product by INMOTION IBERIA. However the repaired piece(s) or the substitutive provided products inside the warranty period will be guaranteed during the unexpired period of the original warranty or 6 months from the reparation or substitution date.

Pieces	Warranty Period	Observations
Full body	2 years	Elevator and pedal included (battery and intern van are not included).
Battery lithium group	6 months	
Interior and exterior van	1 month	Abrasions performed manually are excluded and compression accidental damage too.

Annulation warranty cases

INMOTION IBERIA products will lose its validity in case of:

- Modification, alteration or deliberated substitution of the original contents in the bill or purchase justification.
- Loss or absence of the purchase invoice.
- Manipulation or reparation by people or agents not authorized by INMOTION IBERIA.
- Manipulation or modification of the serial identifying number of the product without justified case.
Manipulación o modificación del número de serie identificativo del producto sin causa justificada.
- Defects and/or product malfunction as consequence of an incorrect use of it, forgetting the use recommendations and the adjunct user manual.
- Weathering of some product component derived by its normal use.
- Vehicle use over its capacities as evident mistreatment in the form of strokes or any other anomaly attributable to the consumer.

II. Product policy service maintenance

1. Customers can ask for after sale help calling at the official INMOTION IBERIA technology support number. 937627617. The policy service and the post service characteristics are available on our company webpage, [www. Inmotioniberia.com](http://www.Inmotioniberia.com).
2. The customer must check the products immediately after its reception and then inform to INMOTION IBERIA in case there is something wrong. The client can send an email to rma@inmotioniberia.com or also call at the specified number above. The client is able to make any product complain or reclamation in-between the 14 natural days after the delivery.

III. Limited maintenance responsibilities

Technic service

We are conscientious of the importance that our clients give at the received service after the vehicle acquisition, that's why we give a huge importance at our (ATS) Assistance Technic Service. We count with a professional qualified team that works day by day in order to improve the technic orientation we give to our clients as well as the support reparations to our products.

In case of warranty reparation or out of it, most of the cases use to have a solution. That's why, and even only those reparations covered by the warranty will be totally free, our clients can always apply for a reparation budget. In this case, they will have to pay the delivery and sending outgoings after the acceptation or rejection of the budget. The regulations will come into force from the date of issue.