

FIT PROBLEMS AND SOLUTIONS

IF THE BOOT IS TOO NARROW

- Try the next larger size. If this bigger size is too long, use the first size tried and replace the insole in the boot (4.5 mm) with a thinner one (3 mm).
- If the boot is too tight at a given point of the foot (at the toes, for example), it is possible to solve the problem by grinding and thinning the insole in the problem area in order to increase volume inside the boot.

CHAFED OR BLISTERED HEEL

- Verify that the boot is the correct size.
- Make sure the customer is wearing an appropriate sock and the sock is not wrinkled inside the boot.
- For Racing boots, adjust the soft wrap heel strap for the proper heel fit.
- Recommend the use of a better sock.
- Add or subtract volume in the boot to keep the foot from moving around.

BLUE TOE NAILS

- Make sure that the boot is not too short.
- Replace the binding Flexor with a softer one.

BOOT MAINTENANCE

Proper care will increase the life of your boots. Please suggest this to your customer.

1. Remove the insole when drying out boots. Do not lay equipment on top of radiators or other heat sources and do not put in a microwave oven.
2. Brush the boots with a soft brush or wipe them down with a soft cloth.
3. Clean boots using soapy water (no detergents or chemical products).
4. If necessary, apply weatherproofing treatments concentrating on flex zones and seams:
 - for leather models, use a product with a fluoride resin or silicone base;
 - for fabric/leather models, a waterproofing spray with a fluoride resin or silicone base.

For rentals, check the boots regularly: check the length and condition of the laces, insole, wear of heel pads and waterproofness of nylon parts.

INSTRUCTIONS FOR STEP-IN PILOT BOOT

PURPOSE

To instruct people using the Pilot for the first time, to ensure a reliable and easy step in.

- Engage front axle first (photo 1)
- Close the lever (photo 2)
- Flex feet (photo 3)
- Engage second axle (photo 4)

